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TOL to Release Improved Streamlined Access in August

The logon process for TOL is about to get much easier. Next month, TOL will streamline access and start authenticating users through the Defense Manpower Data Center (DMDC) Access Center.

TOL users will be able to logon with their Defense Finance and Accounting Services (DFAS) myPay username and password, in addition to their Common Access Card (CAC) and DoD Self-Service (DS) Logon (Basic or Premium). The DFAS myPay account, available to all active duty Service personnel and retirees provides a new easy and convenient way to logon to TOL.



CAC, DS Logon (Premium) and the myPay userid and password are the most secure and preferred ways to logon to TOL, since they allow users to access all available information and services. The DS Logon (Basic) account limits users to booking appointments and/or ordering prescription refills on an individual basis. Family member booking and Blue Button access is not available to DS Logon (Basic) account users. Authorized TOL users can also access TOL through the Army Knowledge Online, Air Force Global Command and Control Systems, and eBenefits Portals without having to re-enter their logon information.

TOL is the DoD Patient Portal offering authorized TRICARE beneficiaries 24/7 access to Blue Button personal health data, online appointments, prescription refills, secure messaging, and health and wellness

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MDR Expanding Available Data

In May 2012, the Defense Health Services Systems' Military Health System Data Repository (MDR) assumed responsibility for processing additional data types.

Data includes:

- Case Management Data
- Referral Data
- Contingency Tracking System (CTS) Data
- TRICARE Dental Program (TDP) Data



The Case Management Data are processed on a weekly basis. The data are derived from the Comprehensive Ambulatory / Professional Encounter Record data and generated from select criteria. A master file is created for the MDR and an extract is created for the MHS Management Analysis and Reporting Tool (M2). Each record in the MDR case management file represents a case "episode" for a patient by a military treatment facility.

The Referral Data is processed on a weekly basis. The referrals are for Department of Health Professions (DHP) sponsored care and allow patients the ability to see the required providers based on their needs. A master file and a referral to appointment crosswalk file are generated during processing and maintained in the MDR.

The CTS Data are processed on a monthly basis. The data is provided from the Defense Manpower Data Center (DMDC) CTS and include all deployment segments for individuals participating in overseas contingency operations. Two files are created for the MDR and one file is created for the M2.

The TDP Data is processed on a monthly basis and include claims for dental care provided to those enrolled in the TDP. A file containing TDP data for beneficiaries and a TDP provider file is created for the MDR.

The addition of the four data types outlined above exemplifies the Defense Health Services Systems' commitment to expand the amount of data available within the MDR. Also, it shows our commitment to our end users necessary to support quality MHS healthcare data reporting and decision-making processes.

SNPMIS Business Object Reports Transition to the Internet

SNPMIS reporting capabilities are being upgrade to Business Objects XI (BOXI).

Existing SNPMIS reports are being migrated to an online Business Objects XI (BOXI) Common Services (BCS) environment. SNPMIS reports created using BO v 6.5.1 have been converted to the BOXI format, tested to ensure quality control, and are available at the BCS website. The new



online BCS site provides the same capabilities as the legacy software and is Department of Defense Common Access Card enabled to provide necessary site security. No action is required of SNPMIS users

TRICARE Encounter Data (TED) Goes Agile

The TRICARE Encounter Data (TED) software development team recently moved to an Agile software methodology for their upcoming release (v7.00.04.0), with a goal of streamlining process and improving the time-to-market for required changes. TED is the core collection point for Military Health System (MHS) purchased health care records.

As budgets continue to decrease and software change requirements don't, it's important to identify ways to continue to keep the TED system current. Some of the Agile methodology principles include:



- Customer satisfaction by rapid delivery of useful software
- Welcome changing requirements, even late in development
- Working software is delivered frequently (weeks rather than months)
- Working software is the principal measure of progress
- Sustainable development, able to maintain a constant pace
- Close, daily co-operation between business people and developers

The next update will include functional and technical changes required to maintain the proper security for TED.

The Agile Scrum Methodology was adopted by the Defense Health Service Systems (DHSS) in 2011 to deliver mission critical application updates to users on time and within budget. The methodology has helped the Defense Medical Human Resources System internet project team increase productivity, while at the same time, reduce risks. DHSS is planning a migration strategy to implement the AGILE with Scrum Methodology with other projects later this year. The next project scheduled to adopt the Agile method is the Patient Encounter Processing and Reporting.

Mild TBI Web-based Modules Now Available on MHS Learn

A series of 11 modules using actual patient vignettes to help health care professionals understand mild traumatic brain injury (mTBI) to include screening, diagnosis and management of symptoms in the non-deployed setting are now available on MHS Learn's website.

These case study modules include:

- Diagnosing mTBI
- Assessing the Individual with Persistent Symptoms
- Use, Administration and Interpretation of the Military Acute Concussion Evaluation (MACE)
- Assessing the Individual with Persistent Headaches
- Cognitive and Behavioral Symptom Management of mTBI
- Management of Hearing and Vision Problems Following mTBI
- Return to Duty/Activity After mTBI
- Assessing and Treating Dizziness and Disequilibrium
- Defense Department ICD-9-CM Coding Guidance for Traumatic Brain Injury
- Assessing and Managing Fatigue and Sleep Dysfunction
- Mild Traumatic Brain Injury: Putting it All Together Part 1

One free continuing education unit/continuing medical education (CEU/CME) is offered for all case studies. Accreditation for CEU/CME is authorized by the: American Occupational Therapy Association, American Psychological Association, American Physical Therapy Association, Accreditation Council for Continuing Medical Education, American Nurses Credentialing Center and American Nurses Credentialing Center-Non Physicians.

Instructions on accessing these case study modules:

- Go to MHS Learn's website: https://mhslearn.csd.disa.mil/ilearn/en/learner/mhs/portal/home.jsp
- Select MHS Staff Training and login or register if a first-time user
- Click "Mild Traumatic Brain Injury Web-Based Case Studies" or "Traumatic Brain Injury Education Modules" under Browse Catalog or type 'dcoe tbi' in the "Search Catalog" field
- Click the course title to access training, then click "Enroll" followed by "Play" to launch course

Once the course test is successfully passed and the survey completed, users may access the CEU/CME certificate from the MHS Learn homepage under the "Profile" tab. Click the "Transcripts" tab to access the certificate of completion. Click the certificate icon associated with the course title to print the certificate of completion. For questions relating to MHS Learn or difficulty accessing these modules, contact the MHS Learn Service Desk, 800-600-9332.

These modules now offered on MHS Learn's website provides yet another example of how the Webbased project continues to be a tremendous benefit to civilian and military providers treating Wounded Warriors.



TOL to Release Improved Streamlined Access in August

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information. When streamlined access is released later this month, the numbers of steps necessary to logon to TOL will be reduced significantly and the need to register separately with MHS or TOL will be eliminated. These and other ongoing enhancements represent the TOL Project Team's commitment to improving the user's experience through continual website improvements.

As part of this upgrade, the old 15 digit password logon is being retired as of August 17, 2012. If users are still using the 15 digit password based MHS identity authentication service username and password, they need to register for a DS Logon Premium account today or use their myPay username and password to logon to TOL.

To register for a Premium DS Logon account, users can visit the DoD My Access Center website at the link below. Click on "Don't have a DS Logon?/ Create a Basic / Premium DS Logon account" and follow prompts

to create a Premium DS Logon account:

DoD My Access Center https://www.dmdc.osd.mil/identitymanagement/

If users need help registering for a Premium DS Logon account, they can click "For assistance, please refer to the "How to" Guides". The "How to" guide titled, "Register for a Premium account by Remote Proofing" is recommended for users who do not currently have a DS Logon account and would like to sign up using a quick and convenient online registration process. Users should be aware, although remote proofing is available, there is an alternative in-person proofing process for



The DoD My Access Center Website https://www.dmdc.osd.mil/identitymanagement/

those persons who are unable to successfully complete the remote proofing online. As an alternative, users can always register in-person by visiting a TRICARE Service Center or VA Regional Office, where an onsite representative can assist with Premium DS Logon account registration.

If users experience any issues, they can contact TOL customer service, available 24/7, at 1-800-600-9332 or email mhssc@tma.osd.mil for immediate assistance. For more information about TRICARE Online and its capabilities, please visit: www.tricareonline.com.

User Training Opportunities



Coding and Compliance Editor (CCE)

Date: July 25, 2012

Times: 8:00AM - 10:00AM (EDT)

1:00PM - 3:00PM (EDT)

Topic: Outpatient Data Entry

Registration: Send your name, session you wish to attend,

and email address to CCEtraining@tma.osd.mil by

July 20, 2012.

Defense Occupational Environmental Health Readiness System – Industrial Hygiene (DOEHRS-IH)

Date: July 26, 2012

Time: 8:00AM - 9:30AM (EDT)

1:00PM - 2:30PM (EDT) 6:30PM - 8:30PM (EDT)

Topic: DOEHRS-IH Refresher Training

Registration: Send your name, session you wish to attend, and email address to doehrs@ngc.com by July 21, 2012.



The DHSS expresso June/July 2012

Program Executive Officer
Dr. Dan Magee

Deputy Program Executive Officer Mr. Christopher Harrington

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